

## FREQUENTLY ASKED QUESTIONS:

1. I am on OFW and is currently abroad, may I still purchase a vehicle?

Yes. Even if your are abroad, you may still purchase a vehicle for your loved ones here in the Philippines.

2. What are the types of payment accepted to purchase a vehicle?

We accept CASH, MANAGER'S CHECK (must be drawn in the Philippines), and AUTO-FINANCING transactions.

3. How do I apply for an auto-financing transaction?

Just submit the requirements for an auto-financing transaction and you are on your way in owning your brand-new Toyota vehicle.

4. What are the requirements for me to apply for an auto-financing?

For an OFW or Seaman, the requirements for auto-financing are the following:

- Latest Certificate of employment OR Job contract
- Latest three (3) months Proof of Allotment/ Remittance
- Return Ticket
- Two (2) valid Government Issued Primary ID
- Two (2) Latest proof of billing (under borrower's name or co-borrower)

5. What are the list of valid Government Issues Primary ID?

Driver's License, SSS, Valid Passport, PRC, Unified Government ID, Firearms License, Seaman's Book, NBI clearance.

6. How long does it take to process my auto-financing application?

Fast approval upon submission of required financing documents.

7. Will I be approved?

Approval of any application will depend on the results of credit investigation and on the completeness and accuracy of submitted requirements.

8. If I do not have a job contract, what can I provide?

You may provide Proof of Remittance.

9. If I do not have a TIN, what else may I submit?

You may submit your passport number in lieu of a TIN.

10. Can my family in the Philippines pick-up the vehicle on my behalf?

It depends. If the vehicle is purchased using CASH, your family can pick-up the vehicle on your behalf provided you give then an authorization letter and a copy of your two (2) valid IDs.

If the vehicle is purchased through financing, only the borrower or co-borrower may be able to pick-up the vehicle.

**For inquiries, contact us through any of the following:**

**Trunkline:** (+63 2) 653-7222

**Website:** [www.toyotataytay.com](http://www.toyotataytay.com)

**Facebook:** [www.facebook.com/Toyota.Taytay](http://www.facebook.com/Toyota.Taytay)

**Business Operating Hours (MNL time):**

Showroom: Mon - Sat / 07:00 AM to 07:00 PM

Sundays / 09:00 AM to 05:00 PM

Service: Mon - Sat / 07:00 AM to 05:00 PM



## WHY CHOOSE TOYOTA TAYTAY, RIZAL?

### Convenience at your fingertips

We at Toyota Taytay, Rizal made it our business to ensure your utmost convenience. Even if you are abroad, you may still be able to **get answers regarding all your vehicle inquiry with just a touch of the button**, whether through our official website or through our Facebook fan page, connecting with us is easy!

### Showroom Area

Our showroom can accommodate and display up to ten (10) cars at any given time, allowing you to view a wide display of models. We also have the **biggest inventory of vehicles** being the sister company of two of the pioneering and largest dealerships of Toyota in Metro Manila.

### One-hour Quick Service for Preventive Maintenance

Whether through telephone, official website or Facebook fan page, **booking your service with us is easy!** With on-site café and special customer lounge with entertainment, waiting for your service to be done will never be a bore.

### General Job and Body & Paint

Our service workshop is equipped with **brand-new, state of the art tools & equipments** ensuring that your vehicle is serviced fast and fixed-right the first time.

We not just take care of you, but also the environment. Our Body & Paint uses **water-based painting-process** that is **environmentally friendly**.

### Parts & Accessories

We are the first point of delivery for ordered parts and accessories ensuring that you receive your requirement as soon as possible. Now that's **hassle free availability & ordering!**



## Getting in touch with us is as easy as 1, 2, 3!

1

Log-on to **our website** at [www.toyotataytay.com](http://www.toyotataytay.com), browse through our products and click on GET A QUOTE NOW to fill-in our **online inquiry form** and receive your free quotation.

2

Log-on to our website at [www.toyotataytay.com](http://www.toyotataytay.com) and click on Toyota **Live chat** to start inquiring real-time! **NOTE:** Live chat facility is only available Monday to Saturday, 08:00 AM to 05:00 PM MNL time.

3

Like **our official FB Fan Page** at [www.facebook.com/Toyota.Taytay](http://www.facebook.com/Toyota.Taytay) and send us a private message for any inquiry. Our team is more than happy to assist!

## REQUIREMENTS CHECKLIST FOR NEW CAR PURCHASE

### CASH TRANSACTIONS

- Two (2) valid Government issued IDs

### FINANCING TRANSACTIONS (OFW/SEAMAN)

- Latest Certificate of employment OR Job contract
- Latest three (3) months Proof of Allotment/ Remittance
- Return Ticket
- Two (2) valid Government Issued Primary ID
- Two (2) Latest proof of billing (under borrower's name or co-borrower)
- Checking Account

Insure your investment by availing our in-house Insurance from any of the top four (4) insurance companies in the Philippines!



### NEW APPLICATION:

O.R./C.R. **or** Vehicle Sales Invoice

### RENEWAL:

Photocopy of your vehicle's O.R./C.R.  
Photocopy of your OLD INSURANCE POLICY

## We also insure non-Toyota Vehicles!

**Taking care of your car is just as convenient with Toyota Taytay, Rizal!**

Scheduling your car service has never been this easy! Select from any of the following ways to secure your appointment:

1. **Call** 653-7211 or 995-3104;
2. **Email** our Service Team at [mrs@toyotataytay.com](mailto:mrs@toyotataytay.com) and send your name, contact number, vehicle model, conduction sticker/plate no., and requested service (e.g. 1000KM check-up); OR
3. **Log-on** to our website and fill-in the service appointment request form under our **Service** tab and wait for a call for confirmation.